The Maryland Heritage Areas Program (MHAP) Grants Review Panel plays a critical role in the review of grant applications submitted to the Program. The Grants Review Panel will help the Maryland Heritage Areas Authority ensure that the grants awarded by the Authority are distributed fairly and equitably across the State of Maryland.

About the Maryland Heritage Areas Program

The Maryland Heritage Areas Program provides grants for projects that take place in the thirteen certified heritage areas across Maryland.
The Program supports economic development through the development of heritage tourism projects and the preservation of natural, cultural, and historical resources. The three primary areas of focus for the MHAP are 1) Developing Heritage Tourism Products; 2) Building Partnerships; and 3) Sustaining Regional Identity. Additional information about the program, and the thirteen certified heritage areas, can be found here: https://mht.maryland.gov/heritageareas.shtml.

**Panel Process Overview**

The Maryland Heritage Areas Program awards up to $5.1 million in grants each year through a competitive process. Applications are reviewed first by a review panel in the certified heritage area in which the project will take place. The applications received in a specific heritage area are then ranked by the local panel.

Once the local review and revision process is complete, the applications are reviewed by the state Grants Review Panel, the group for which this procedures and guidelines document is intended. The Grants Review Panel is comprised of a diverse group of individuals from across the state, representing a wide range of areas of expertise and knowledge, from natural resources and historic preservation to tourism and economic development. Panel scores and discussion are used to rank the applications and make funding recommendations to the Maryland Heritage Areas Authority (MHAA). The Authority makes the final grant award decisions each year at their July meeting.

**Panelist Application / Nomination and Selection**

Grants review panelists are community members with a commitment to the natural, cultural, and historical heritage of the State of Maryland, with knowledge and experience in areas relating to a broad range of related fields. MHAP strives to create a fair and impartial panel environment that is representative of the diversity of the State of Maryland, and therefore seeks to create a diverse panel (see Diversity, below).

Applications/nominations of prospective panelists are accepted year-round. Applications/nominations can be made online at https://forms.gle/C88i4tb5pzVV9eSS5. The application/nomination form includes information about the individual’s education, related employment history and background in the form of a brief statement about their knowledge and experience in particular fields and areas of interest as they relate to the Maryland Heritage Areas Program.

Panelists should be comfortable using computers and have access to the internet, as all grant applications are submitted and reviewed online through the Reviewer Portal.

Panelists are selected by MHAP staff based on the skillset needed to review grants; specific educational and experience credentials that other panelists might not have; and geographic and human diversity. The panel also includes representatives from six state agencies – the Departments of Natural Resources, Housing and Community Development, Commerce, Transportation, and Education, as well as the Maryland Historical Trust. The state’s ethnic and cultural commissions are also invited to nominate potential panelists.

Because of the need to form a well-balanced panel, MHAP staff may not be able to consider all of the qualified people who apply/are nominated in a given year. Qualified candidates will, however, be retained in a pool for future years.
Note: Members of the Maryland Heritage Areas Authority, employees of local heritage area management entities, as well as local heritage area management entity board members and grants review panelists, are not eligible to serve on the MHAP Grants Review Panel.

Diversity

The Maryland Heritage Areas Program seeks to be inclusive and accessible to all applicants and to make diversity, equity, and inclusion central considerations in each step of our grants review process. We believe that varied perspectives and experience — among panelists, staff, and applicants — generate better grant projects to steward and share the heritage of our diverse communities. As part of this commitment, we seek to convene a grants review panel that reflects the human and geographic diversity of Maryland.

Panelist Terms

Each non-state panelist may serve for 2 consecutive 3-year terms and panelists can re-apply to the panel after a 2-year absence. For the initial year the Grants Review Panel is created, terms will be staggered to ensure that there isn’t a complete turnover of membership in any given year. Panelists will be reviewed by MHAP staff at the end of each three-year term to ensure that they are meeting expectations and requirements.

Panelists Expectations, Requirements and Time Commitment

All panelists are required to:

- Participate in an initial orientation training process.
- Participate in annual training sessions.
- Read all applications assigned to them prior to the panel review meetings and complete a preliminary evaluation of the applications.
- Submit all their scores by the assigned deadline.
- Attend two Grants Panel deliberation meetings (approximately 10 am – 4 pm on the selected dates).

Each panelist will be assigned between 20 and 30 applications to review in May. Each panelist will be the “lead reviewer” for approximately 10 of those applications and should allow approximately 1-2 hours to evaluate each of those applications. For the remaining applications, a quicker read may be feasible, and panelists should allow approximately 30-45 minutes to review each of those applications. In addition to the time spent reading and scoring applications, each panelist will be expected to attend two day-long (10 – 4 pm) review meetings in June. Panelists should also expect some additional hours for training and initial review of background materials.

In total panelists should expect to spend between 40 and 60 hours on MHAP grants review activities over the course of several months, mainly focused in May and June (see chart below). This is a significant time commitment but serving as a panelist also yields substantial benefits. Panelists become better grant writers, gain increased understanding of the grants review process, and serve their communities by playing important roles in the distribution of funds to grantees across the state. Non-state panelists are also eligible to receive an honorarium (see below).
<table>
<thead>
<tr>
<th>Activity</th>
<th>Estimated Time for New Reviewer</th>
<th>Estimated Time for Experienced Reviewer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lead Reviewer Grant Reading</td>
<td>15 hours</td>
<td>10 hours</td>
</tr>
<tr>
<td>Additional Grant Reading</td>
<td>20 hours</td>
<td>10 hours</td>
</tr>
<tr>
<td>Two Grant Review Meetings</td>
<td>12 hours</td>
<td>12 hours</td>
</tr>
<tr>
<td>Orientation and Training</td>
<td>5 hours</td>
<td>3 hours</td>
</tr>
<tr>
<td>Reviewing Background Materials</td>
<td>8 hours</td>
<td>5 hours</td>
</tr>
<tr>
<td>TOTAL</td>
<td>60 hours</td>
<td>40 hours</td>
</tr>
</tbody>
</table>

**Honoraria and Travel Costs**

Panelists who serve on the Grants Review Panel who do not serve in their capacity as a state employee are eligible to receive an honorarium, in recognition of the time and effort that panelists put into the grants review process. The honorarium is optional, and is calculated using the following model:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Payment Amount</th>
<th>Description of Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Training</td>
<td>$50</td>
<td>Flat payment for any training required in a given year.</td>
</tr>
<tr>
<td>Grants Review Meeting</td>
<td>$100 / meeting</td>
<td>Meetings to review and discuss applications – may be in-person or virtual, generally 2 annually</td>
</tr>
<tr>
<td>Review of Grant Applications</td>
<td>$200</td>
<td>Flat payment for review of grant applications assigned in a given year.</td>
</tr>
<tr>
<td>Travel</td>
<td>Reimbursable</td>
<td>Reimbursements for mileage, accommodations, and meals for round trip travel to grant review meetings, based on the travel rates and policies for Maryland State employees. Reimbursement for travel expenses is also available to state-agency-appointed panelists.</td>
</tr>
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MHAP staff will provide the necessary forms to request an honorarium at the end of the year’s grants review process. New panelists will be required to submit I-9 and/or W-9 forms and provide copies of identification documents in order to be added to the state’s payment system and receive an honorarium payment.

All panelists (both state and non-state) are eligible to receive reimbursement for mileage and other travel costs at prevailing state rates for attendance at meetings and trainings. Travel regulations established by the State of Maryland apply to all panelists. MHAP staff will provide the necessary forms for reimbursement.
Orientation and Training

It is critical that all panelists are properly trained and provided sufficient background about the goals and objectives of the Maryland Heritage Areas Program, as well as details about the goals and objectives of each certified heritage area. All panelists must participate in an orientation process led by MHAP staff. They are also provided with access to all relevant heritage area planning documents.

Review of Grant Applications

1. All panelists receive the full list of applications and recuse themselves from any for which they have a conflict of interest.

2. MHAP staff assign 4 panelists to review each application. Three of the panelists are assigned at random, the third is assigned based on area(s) of expertise. MHAA staff will ensure that the assigned reviewers for each application have the expertise and diverse backgrounds necessary to evaluate the application.

3. Each application is assigned a lead reviewer, a second reviewer, and two support reviewers. The lead reviewer is expected to read the application more closely and present the application to the entire Grants Panel if there are questions; the second will need to do this if the lead reviewer is absent; the support reviewers will read and score but will not be asked to play as active a role in the presentation. Reviewers must score all applications that they are assigned to read, in order to ensure that the average scores are comparable for all applications.

4. The four panelists provide scores for each application through the online reviewer portal, which is accessible at https://mht.goreviewers.com. Instructions on use of the online portal are available here: https://mht.maryland.gov/documents/pdf/mhaa/reviewerportalguide.pdf.

5. MHAP staff create a ranking list based on the scores from the four assigned reviewers, which will then be combined in an algorithm with the local heritage area ranking. The combined ranking list is circulated to the Grants Review Panel before the first Grants Review Panel meeting and will be the basis of the grant review discussion at the Panel meetings.

6. The Grants Review Panel holds two deliberation meetings, from 10-4 on the selected dates. The Grants Review Panel will begin discussing the final ranking of grant applications. The Grants Review Panel may choose to rearrange the ranking based on the group discussion.

7. At the second meeting of the Grants Review Panel, the final ranking and recommendations will be completed; the Panel will also review projects that are at or around the funding cut off point and propose a reserve list, consisting of projects for which they recommend awarding grants if additional grant funds become available. They will provide clear justifications as to why projects not selected for funding or the reserve list were not recommended.

8. The Grants Review Panel will take time at the second meeting to reflect on the grants review process, share their experiences, and make recommendations for improvement.
Responsibilities

<table>
<thead>
<tr>
<th>Panel Chair</th>
<th>Panel Members</th>
<th>MHAP Staff</th>
<th>Local HA Staff</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nominated and elected by the members of the Grants Review Panel</td>
<td>Review and evaluate grant proposals submitted to MHAP.</td>
<td>Coordinate meeting schedules and application processing.</td>
<td>Provide an overview letter detailing the local heritage area scores, rankings and reasoning, as well as an overview of the priorities of the local heritage area.</td>
</tr>
<tr>
<td>Preside over the panel meeting, facilitating discussion by all panel members.</td>
<td>Present applications as assigned at the grants review meeting.</td>
<td>Inform the panel in matters of MHAA policy.</td>
<td>Attend Grants Panel review meetings, if desired.</td>
</tr>
<tr>
<td>Review and evaluate grant proposals submitted to MHAP.</td>
<td>Participate in discussion.</td>
<td>Provide clarification on pertinent facts regarding an applicant to the panel.</td>
<td>If asked, provide clarification on pertinent facts regarding an applicant to the panel.</td>
</tr>
<tr>
<td>Present applications as assigned at the grants review meeting.</td>
<td>Make recommendations to MHAA.</td>
<td>Provide a staff score related to match, management capability, past performance and targeted investment criteria for capital grants.</td>
<td>Participate in orientation activities, if desired.</td>
</tr>
<tr>
<td>Participate in discussion.</td>
<td>Participate in orientation activities and review background materials on the program.</td>
<td>Record panel comments and summarize recommendations for MHAA.</td>
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</tr>
<tr>
<td>Represent the panel at MHAA meetings, presenting panel recommendations for MHAA consideration.</td>
<td></td>
<td>Lead orientation sessions and provide background materials to reviewers.</td>
<td></td>
</tr>
<tr>
<td>Participate in orientation activities and review background materials on the program.</td>
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Evaluation Criteria and Scoring


All applications are reviewed and scored according to the published review criteria, following a standard scoring rubric provided to all panelists.

All panelists should express their professional judgement of each proposal through their scores, written comments, and group discussion. Panelists should assess how well each application aligns with MHAP and the local heritage area’s goals and objectives. A good proposal should:

- Demonstrate that it aligns with the priorities of the program;
- Successfully answer each required question in the application;
- Establish an achievable plan to accomplish the proposed work;
- Demonstrate that the applicant will work with qualified individuals to complete the work; and
• Show that the project will have heritage tourism, historic preservation or heritage education value.

In order to facilitate the discussions at the Grants Panel meetings, it is important that panelists take notes and write comments on the applications that they are reviewing. In addition to the score, each panelist will be asked to provide pros and cons for each application to facilitate the group discussion.

Good comments:

• Are presented in a constructive manner;
• Are concise, specific and understandable;
• Are specific to the individual application;
• Correlate with the rating given;
• Are framed as recommendations;
• Acknowledge the size and resources of the applicant organization; and,
• Reflect the application’s strengths and identify areas for improvement.

Remember – successful AND unsuccessful applicants can use these comments to improve their awards or future applications! Panelists should approach this process as an advocate rather than a critic.

Things to avoid in scoring and commenting on applications include:

• Penalizing an applicant because the panelist feels the institution doesn’t need the money – any eligible organization may apply for and receive funding, regardless of the need.
• Penalizing an applicant because the panelist feels the institution is too small or underfunded.
• Penalizing an applicant because of missing materials – MHAP staff will take care of any missing materials and will inform panelists. If something is missing, panelists should contact MHAP staff for further guidance.
• Penalizing an applicant because their application lacks sophistication and is not written by a professional grant writer.
• Making derogatory remarks – panelists should offer suggestions for improvement rather than harsh criticism.
• Questioning an applicant’s honesty or integrity. A panelist may question the accuracy of information provided by the applicant; if unsure how to phrase a concern, panelists should contact MHAP staff.
• Offering or asking for irrelevant or extraneous information – panelist comments should concern only the information MHAP requests of applicants.

Panelists should pay attention to their own personal biases, both positive and negative, that can create a halo or pitchfork effect and impact their scores and comments. This includes prior knowledge of or experience with an applicant organization, familiarity with the project location or type, or knowledge of individuals involved in the project.

**Conflict of Interest**

For panelists, a conflict of interest exists if an individual panelist or a member of their immediate family during the past or upcoming 12 months:
a. Was/is actively involved in the governance of an applicant organization (as a member of a board of directors or steering committee),
b. Was/is a paid or unpaid staff member, or
c. Gained/stands to gain financially from the funding of an application under review.

Each panelist is required annually to identify all organizations with which he or she, or an immediate family member, is currently associated as a member, employee or board member. This information is kept on file at the MHAP offices.

Disclosure of affiliation with an applicant is required in order to protect MHAA, the panelists and applicants from actual, as well as the appearance of, conflict of interest. Affiliation with an applicant is to be declared before review assignments are made, and to be reiterated at the start of discussion of that application. **Panelists who have an affiliation may not join in the discussion of that application.**

Panelists shall not solicit, accept or agree to accept any gift of money, goods, loans or services, or engage in any other arrangements for personal benefit, which would improperly influence them in their MHAP-related duties and responsibilities.

Panelists shall not attempt to influence the vote of fellow panel members or MHAA members on applications or any other matter involving applicants with which they are affiliated.

Panelists who have reviewed an application should never represent the applicant in dealings with MHAA or other State agencies with regard to the grant application or award.

Violations of the Conflict of Interest policy may be investigated by MHAA and/or MHAP staff. Action resulting from said investigations is at the discretion of MHAA, and may include removal from the Grants Review Panel and forfeit of the honorarium.

**Confidentiality**

Grants panelists may have access to confidential, proprietary, sensitive or non-public information of either the grant applicants, including applications and financial data, or of the Grants Panel, including documents, recommendations, opinions and/or conclusions. Grant panelists should treat all such information as confidential, whether or not it is identified as confidential. Do not discuss or reveal names, institutions, project activities or other information contained in the applications. Contact MHAP staff if you have any questions concerning an application – do not contact an applicant directly.

Panelists must keep all Grants Review Panel deliberations and discussions, as well as all final recommendations for award, confidential. Grant award decisions are not final until the Maryland Heritage Areas Authority votes to approve them, and are not to be made public until an official press release is issued.

Violations of the confidentiality policy may be investigated by MHAA and/or MHAP staff. Action resulting from said investigations is at the discretion of MHAA, and may include removal from the Grants Review Panel and forfeit of the honorarium.